Reason for Return			
<b>D</b> - Received Damaged	N - Not as Pictured	<b>W</b> - Wrong Item	L - Did Not Like

Name:	Daytime Phone Number: (	)	 
Order number:			

RETURN REASON CODE	SKU	DESCRIPTION	QUANTITY	PRICE	TOTAL
EXAMPLE: N	221989	Paint Brush	2	\$0.49	\$0.98

Comments:

We want you to be happy with your purchase! If you're not completely satisfied, you can return your item within 90 days as set forth in this policy.

## **General Conditions and Restrictions:**

manufacturer.

- Any single line item that totals \$250.00 or more is considered a bulk purchase and must be returned to hobbylobby.com.
  - $\circ\quad$  Individual items from the online order can be returned at the store.
    - This \$250.00 limit will be waived for Christmas Trees, Furniture, and Wall Décor items that were priced over \$250.00 individually.
- Seasonal items from a bulk purchase (including Christmas, New Year's, Valentine's Day, St. Patrick's Day, Spring, Easter, Graduation, Summer, July 4th, Back-to-School, Fall/Thanksgiving) may incur a 20% restocking fee.
- Your return must be in sellable condition. Open and/or used merchandise cannot be returned.
- Damaged and/or defective merchandise from an online order cannot be returned to the store.
- If you have received damaged, defective, or incorrect merchandise, please call 1-800-888-0321 or email us prior to returning the item. Do not discard damaged merchandise or the box it was shipped in.
- Shipping and handling charges will not be credited unless the reason for the return is our error and cannot be returned at store level.
- Returns or exchanges of Silhouette®, Sizzix®, Cricut®, Brother®, Singer®, and Spellbinders® products are prohibited unless customer presents original receipt and products are in new, unopened condition. Warranty claims must be submitted directly to the

Hobby Lobby Attention: Returns 7600 A SW 44th St Oklahoma City, OK 73179